

**RAC TRACKING**  
Initial Request for Records through Shipping of Records

RAC Audit #	Audit Description	Patient Name	POS (Code)	Account Number	Medical Records Number	Medicare Number	Physician	Location	Original Payment Amount	Date of Service	Date of Letter	Date Received	Medical Records Due	Date Shipped to RAC	Method Shipped	Tracking #
123456	Unitemed Codes	Daisy Duck	21	1234567890	987654	1122233333	Doe, John	North Office	\$125.00	6/15/2009	10/5/2009	10/9/2009	11/19/2009	11/10/2009	FedEx	456123789
123456	Unitemed Codes	Mickey Mouse	21	1122233334	546213	2223344444	Doe, John	North Office	\$125.00	6/20/2009	10/5/2009	10/9/2009	11/19/2009	11/10/2009	FedEx	456123789
135791	Pegfilgrastin Inj	Cindy Lou Who	22	9876543210	321123	4445566666	Smith, Jane	South Office	\$150.00	5/25/2009	10/7/2009	10/12/2009	11/21/2009	11/16/2009	UPS	987654321
135791	Pegfilgrastin Inj	Tom Grinch	22	9865321245	554466	6667788888	Smith, Jane	South Office	\$150.00	5/5/2009	10/7/2009	10/12/2009	11/21/2009	11/5/2009	UPS	546213879

Determination Review Results/Demand Letter through 2nd Level Appeal

RAC Audit #	Patient Name	Acct #	RAC Review Results Letter or Demand Date	RAC Review Results Letter or Demand Received	Initial Decision	Amount to be Recouped	Appeal to MAC Yes/No	Appeal Letter Due To MAC	Date Shipped To MAC	Method Shipped	Tracking #	MAC Appeal Decision Received	MAC Appeal Decision Received	MAC Appeal Determination	Appeal to QIC Yes/No	Appeal Letter Due To QIC	Date Shipped To QIC	Method Shipped	Tracking #
123456	Daisy Duck	1234567890	12/1/2009	12/6/2009	Denied	\$125.00	Yes	3/31/2010	2/20/2010	FedEx	123654123	3/1/2010	3/5/2010	Denied	Yes	8/28/2010	8/10/2010	FedEx	555444666

Other items to consider including:

- If partial denials - amount upheld
- If able to re-bill - re-bill date, codes re-billed and reimbursement received
- Codes denied (for tracking of trends) specific CPTs, HCPCS, modifiers, etc)
- Bill types (if applicable)